

QUALITY POLICY

QUALITY POLICY FOR THE MANAGEMENT OF CO-FINANCED PROJECTS

IGOUMENITSA PORT AUTHORITY SA (I.P.A.) has adapted its procedures for **the management of co-financed projects from national and European programs**, in compliance with the legislative framework of the organization and of the co-financed projects, as well as with the specifications of **ISO 9001: 2015**, in order to ensure understanding the needs and expectations of stakeholders (senior management, employees, suppliers and partners, project partners, managing authorities, supervisory authorities, the beneficiaries and port users) and provide constantly improved quality projects and services.

In the context of continuous improvement and quality development of the management of co-funded projects, the organization provides all the necessary resources and knowledge to all its human resources.

To achieve these goals, the organization monitors, maintains and improves the Quality Management System through internal and external inspections and management reviews. Provides sufficient Quality Management Resources such as experience, appropriate equipment, trained and competent staff.

I.P.A. establishes quality objectives (the implementation of which is reviewed and evaluated at regular intervals): such as continuous control to identify and reduce to zero the problems that arise during planning, programming, implementation and integration co-funded projects.

I.P.A. on the basis of any problems that appear, examines them, analyzes them and uses them through the quality procedures as a means of improving the way it works, as well as for launching immediate corrective actions.

It is also the responsibility of the organization's Management to ensure that Quality Policy is applicable at all levels of its hierarchy, with the ultimate goal of continuous improvement of its activities, commitment to its objectives, offering a high level of services and co-financed projects.

DATE : 26/10/2018

Quality Policy

Approved and Signed

The Managing Director

Mr. ANDREAS NTAIS

